

Service and Repair Contract

Billing Information:

Organization: _____ Contact Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Contact Phone: (____) _____ Contact Email: _____

Service Request:

Unit #1

Model Number: _____ Date Received by LH: _____

Serial Number: _____ Requested Completion Date: _____

Problem Description: _____

Unit #2

Model Number: _____ Date Received by LH: _____

Serial Number: _____ Requested Completion Date: _____

Problem Description: _____

Service:

(Check all that apply)

Provide Estimate/Warranty \$125.00/Hr Shop Service \$155.00/Hr Field Service

Customer Authorizes Repair up to \$_____ Repair at Any Cost

Lighthouse Productions charges a minimum of (1) hour service/evaluation rate for all work not covered under manufacturer warranty. Warranty status of the equipment shall be determined by the conditions of the manufacturer warranty. Some manufacturers may require the original, dated, bill of sale for the equipment in order to authorize warranty service. **If Lighthouse Productions is unable to reproduce Customer complaint, the minimum service rate is still due regardless of warranty status.** Parts required for service and/or repair are billed in addition to labor charges. If the Customer declines further service for any reason after initial inspection, the minimum shop service rate will still be charged.

Payment is due at time of pickup, unless otherwise determined by open account status. Lighthouse Productions reserves the right to hold equipment until payment is made in full.

Equipment not picked up within 30 days from service completion will either (1) incur a storage fee, or (2) be disposed of, at the discretion of Lighthouse Productions. Disposal of equipment shall not void any payments due to Lighthouse Productions for services provided.

By signing, I agree to all listed terms and conditions as stated above and personally guarantee payment, or am an authorized agent of purchasing entity.

Customer Signature

Date